

4R126 F102587



CHEVROLET • CHEVELLE
CHEVY II
CORVAIR • CORVETTE

1964
OWNER
PROTECTION
PLAN

Please keep in glove compartment

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Please keep in glove compartment

IMPORTANT

THIS BOOKLET SHOULD BE KEPT IN THIS VEHICLE AT ALL TIMES. IT SHOULD BE PRESENTED TO ANY SUBSEQUENT OWNERS FOR THEIR USE IN THE EVENT THE VEHICLE REQUIRES WARRANTY SERVICE.

THIS OWNER PROTECTION PLAN BOOKLET provides you with guides to be followed in obtaining service for the new Chevrolet you have just purchased and identifies you as the owner of the Chevrolet described herein. It will serve as a means of obtaining service for your Chevrolet from any authorized Chevrolet dealer in the United States or Canada. You should, therefore, keep this booklet in the glove compartment of your car at all times.

This booklet delivered to you by the authorized Chevrolet dealer who sold you your Chevrolet contains the manufacturer's New Vehicle Warranty. If warranty service under the New Vehicle Warranty becomes necessary, such service should be performed by the selling dealer if possible because of his interest in your continued satisfaction with your new Chevrolet.

Certain "Guardian Maintenance" service recommendations have been prepared and are set forth in this booklet to assist you in the proper care and maintenance of your Chevrolet. If properly followed, these recommendations can be your best guide to many miles of motoring pleasure.

OWNER IDENTIFICATION**A 650639**

OWNER'S NAME Salvation Army
 ADDRESS Green & Cumberland Sts.
 CITY Harrisburg, STATE Penna.

SER. NO. 4R126F102587 DEL. DATE 12/12/63
 KEY NO. 9424 TRANS. NO. T 926
 ENG. NO. T 112WR REAR AXLE NO. HT 97
Booklet Issued By

AUTH. CHEV. DLR. Sutliff Chevrolet Co.
 ADDRESS 13th & Paxton Sts.
 CITY Harrisburg, STATE Penna.
 BY [Signature]

DEALER'S AUTHORIZED REPRESENTATIVE

OWNER IDENTIFICATION**A 650639**

SECOND OWNER'S NAME _____
 ADDRESS _____
 CITY _____ STATE _____

DATE PURCHASED _____ MILEAGE ON DATE PURCHASED _____

OWNER IDENTIFICATION—This is your identification. It will furnish all of the necessary information in the event that warranty repairs are required. Be certain this is completely and properly filled out and signed by your selling Dealer or his authorized representative.

• 2 •

• 3 •

SALE OF VEHICLE TO SUBSEQUENT OWNERS—If you sell or trade your vehicle while it is still within the terms of the Manufacturer's New Vehicle Warranty, you are requested to complete the "Owner Verification of Sale" card below and mail it to Chevrolet Motor Division if you sell to an individual, or surrender it to the dealer if you trade with or sell to a car dealer. This information will assist in establishing the unexpired portion of the New Vehicle Warranty to which a subsequent owner is entitled.

TEAR OFF

OWNER VERIFICATION OF SALE BOOK # _____ Serial No. _____

Date of Sale _____

Name _____ Mileage _____

Address _____

On the above date I sold (or traded) the vehicle bearing the above serial number, and the mileage indicated above was correct at the date of sale.

Signature _____

DEALER VERIFICATION OF RESALE

I have sold the above identified vehicle to:

Name _____

Address _____

Date _____ Mileage _____

Signature _____

Dealer & Location _____

**DO NOT
 FOLD OR
 STAPLE OR
 OTHERWISE
 MUTILATE**

PLACE
STAMP
HERE

CHEVROLET MOTOR DIVISION

Division of General Motors Corporation

General Motors Building

Detroit 2, Michigan

Att: Service Operations Dept.

CUSTOMER SATISFACTION...IS OUR PRIME OBJECTIVE

... We can only accomplish this by making you feel this is your "service home" ... by informing you of the proper service care your vehicle needs ... by providing you with quality service performed by our trained personnel using General Motors Genuine Parts.

... We believe the finest of service is Guardian Maintenance service ... performed by our skilled technicians trained in General Motors Training Centers ... where they are schooled in proper service procedures.

THE AMOUNT OF MAINTENANCE A VEHICLE REQUIRES DEPENDS ON HOW AND WHERE IT IS USED. Stop-and-go city driving, hot or cold weather driving, adverse climatic conditions are all important factors influencing the service care required. REGULAR INSPECTION AND SERVICE CARE IS IMPORTANT TO YOU. Little things can become big if they go unobserved and unattended due to lack of regular service.

REGARDING THE USE OF TRAILERS WITH YOUR CHEVROLET . . .

When a trailer is attached to a car, the car becomes not only a load-carrying vehicle, but a load-pulling vehicle. The demands of this type of operation are very different from those for which the automobile is primarily designed and may affect certain standard-equipment components, such as springs, tires, brakes, cooling system, lighting and steering. However, careful driving practices and the use of heavy-duty options should satisfy the requirements of trailer hauling.

POLICY ON OWNER SERVICE

- 1. DELIVERY**—To help you secure maximum satisfaction with your new Chevrolet, it has been inspected and conditioned by the selling dealer according to the pre-delivery inspection schedule recommended by Chevrolet.
- 2. VERIFICATION VOUCHER**—When warranty service is performed on your vehicle by a Chevrolet dealer, you will be required to sign and surrender to such dealer one of the Verification Vouchers included in this booklet. If such Verification Vouchers have been used or lost, notify such dealer. Prior use or loss of Verification Vouchers does not in any way void or affect the New Vehicle Warranty. While services under the New Vehicle Warranty may be furnished by any authorized Chevrolet dealer, it is recommended that warranty services be performed by the Chevrolet dealer issuing this booklet and from whom you purchased your vehicle, because of his continued and personal interest in you.
- 3. OWNER RESPONSIBILITY**—Proper maintenance and care of your Chevrolet will help you achieve lower over-all operating costs. Also regular and proper maintenance of your Chevrolet by competent technicians will help you avoid conditions arising from neglect which are not covered by the New Vehicle Warranty. In this connection maintenance services should be performed in accordance with the "Guardian Maintenance" service recommendations contained in this booklet.
- 4. TOURING OR CHANGE OF RESIDENCE**—When touring or in the event you move, any authorized Chevrolet dealer in the U. S. or Canada will honor the New Vehicle Warranty.
- 5. DESIGN CHANGES**—The Manufacturer reserves the right to make changes in design or add any improvements on motor vehicles and chassis at any time without incurring any obligation to install same on motor vehicles and chassis previously purchased. Dealer reserves a similar right.
- 6. PAINT AND OTHER APPEARANCE ITEMS**—Imperfection in paint, trim or other appearance items is normally apparent and corrected during new vehicle pre-delivery conditioning. Normal deterioration due to use and exposure is not covered by warranty. For your protection, you are urged to immediately call any imperfection to the attention of your selling dealer, so that he may make any necessary correction.
- 7. WARRANTY SERVICE LOG**—This booklet also contains a "Warranty Service Log" which should be kept up to date by your servicing dealer whenever warranty service is required on your vehicle. This will not only provide you with a record of such services but will also establish information for subsequent owners use.

TIRES

Tires or tubes are covered by the tire manufacturer's guarantee. While the guarantees of the various tire manufacturers vary in language, they provide in general that passenger car tires installed as original equipment at the factory are guaranteed to the owner to be free from defects in material and workmanship for the life of the original tread as follows:

The tire manufacturer will repair the tire or tube without charge or make a pro rata allowance based on the amount of tread wear toward the purchase of a new tire or tube at current list price for any tire or tube which is found by the tire manufacturer to be defective. Transportation costs and taxes must be paid by the owner and service charges may be made in some instances.

In addition, for the first 24 months but during the tread life of the tire, passenger car tires are also guaranteed to the original purchaser in normal passenger car use against such occurrences as blowouts, fabric breaks, cuts, bruises, and snags, which in the opinion of the tire manufacturer renders the tire unserviceable. Damage from punctures, running flat, fire, wrecks, chain cuts, irregular wear, abuse, etc. are not covered. Adjustments under the 24 month guarantee are made in the same manner as those under the basic guarantee.

The above described tire guarantees are the only ones issued by the tire manufacturers, and they specifically provide that consequential damages are not covered by the guarantees. Your dealer will assist you in requesting an adjustment if this becomes necessary. If you request a passenger car tire adjustment under the 24 month guarantee, you should be prepared to show the delivery date of your car.

BATTERY

The Delco battery in your vehicle is covered against defects in material and workmanship under the terms of the New Vehicle Warranty for a period of twenty-four (24) months or twenty-four thousand (24,000) miles, whichever first occurs. The provisions which follow relating to battery service adjustments also apply to your Delco battery.

DELCO BATTERY SERVICE ADJUSTMENTS

For the purposes of these adjustments the following terms shall have the following meanings:

Adjusted Service Period—The period commencing with the expiration of the New Vehicle Warranty and expiring twenty-four (24) months (in the case of the Corvair) and thirty-six (36) months (in the case of all other Chevrolet passenger cars) from the date of delivery of the vehicle to the original purchaser if in normal passenger car use. (In the case of Corvair there will be an Adjusted Service Period only in the event the New Vehicle Warranty expires by mileage prior to 24 months from the date of sale to the original purchaser. For other types of passenger car use, such as taxicabs and police cars, see your Chevrolet or Delco battery dealer to determine the Adjusted Service Period applicable to the Delco battery in your particular vehicle.)

Months of Service—The total months covered by both the New Vehicle Warranty and Adjusted Service Periods. The "months of service" commence to run on the date of delivery of the new vehicle by an authorized Chevrolet dealer to the original retail purchaser.

Undelivered Months of Service—The difference between the "months of service" and the months of actual service received.

Owner's Cost Per Month—The per month cost of the replaced battery to the owner determined by dividing the "months of service" into its current Delco battery manufacturer's suggested list price (or fleet owner's current cost).

DELCO BATTERY SERVICE ADJUSTMENTS (Continued)

Should the Delco battery in your vehicle prove defective under normal car use within the Adjusted Service Period the defective battery can be exchanged for a new Delco battery of equal or greater capacity on an adjusted service (pro rata) basis at the place of business of an authorized Chevrolet dealer or Delco battery dealer. Credit toward the purchase of such new Delco battery will be equal to the "owner's cost per month" of the replaced battery multiplied by the number of "undelivered months of service".

Upon the expiration of the New Vehicle Warranty, the Adjusted Service Period applies on a "months of service" basis only and mileage is not a factor. In no event is the date of installation of a replacement battery installed without charge pursuant to the New Vehicle Warranty used as the beginning date for the months of service.

The provisions of this Delco Battery Service Adjustments shall not apply (A) to failure in service due to misuse, negligence or accident, including but not limited to improper installation, freezing, failure to have battery inspected regularly and filled with colorless, odorless drinking water when needed, use of electrolyte other than "battery grade" sulphuric acid solution of a specific gravity recommended by Delco-Remy Division of General Motors Corporation, or (B) to costs for recharging this battery or for the use of a rental battery.

DELCO BATTERY NEW VEHICLE WARRANTY VERIFICATION

Mileage at Time
Battery Replaced _____

Date Battery
Replaced _____

Replacement (New) Battery
is warranted for not less than
90 days from above date.

Dealer's Signature

DELCO BATTERY NEW VEHICLE WARRANTY CERTIFICATE NO. 1

A 650639

NO CHARGE REPLACEMENT RECEIPT

Use this certificate in the event the factory installed battery fails within 24 months or 24,000 miles, whichever first occurs from date of delivery of new vehicle.

Owner's Name _____

Street _____

City _____ State _____

Battery Number _____ Mileage _____

Chevrolet 1964—Model _____

Date Vehicle Purchased _____

Date Battery Replaced _____

Owner's Signature _____

In the event the battery fails after the New Vehicle Warranty period but within the Adjusted Service period, use certificate No. 2 to make adjustment.

**DELCO BATTERY
NEW VEHICLE
WARRANTY
AND SERVICE
ADJUSTMENT
VERIFICATION**

Mileage at Time
Battery Replaced_____

Date Battery
Replaced_____

Replacement (New) Battery
is warranted for not less than
90 days from above date.

Dealer's Signature

**DELCO—BATTERY
NEW VEHICLE
WARRANTY
AND SERVICE
ADJUSTMENT
CERTIFICATE NO. 2**

A 650639

Use this certificate in the event either the factory installed battery or a replacement battery fails within the Adjusted Service Period, or in the event a replacement battery fails within the unexpired portion of the Vehicle Warranty period.

Owner's Name_____

Street_____

City_____ State_____

Chevrolet 1964—Model_____

Battery Number_____ Mileage_____

Date Vehicle Purchased_____

Date of This Replacement_____

Months of Service_____

Owner's Adjusted Cost of New Battery \$_____

(This should be no charge if replaced within the New Vehicle Warranty period.)

Owner's Signature_____

UPON NO. 1

DATE _____

MILEAGE _____

VICING DEALER _____

REPRESENTATIVE _____

UPON NO. 2

DATE _____

MILEAGE _____

VICING DEALER _____

REPRESENTATIVE _____


1
RECOMMENDED GUARDIAN MAINTENANCE SERVICE

I hereby authorize you to perform the maintenance services recommended along with the necessary material, at your regular rate of charges, and also grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purposes of testing and/or inspection.

CUSTOMER'S SIGNATURE _____

LICENSE NUMBER _____

DATE _____


2
RECOMMENDED GUARDIAN MAINTENANCE SERVICE

I hereby authorize you to perform the maintenance services recommended along with the necessary material, at your regular rate of charges, and also grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purposes of testing and/or inspection.

CUSTOMER'S SIGNATURE _____

LICENSE NUMBER _____

DATE _____

SEE "GUARDIAN MAINTENANCE"
RECOMMENDATIONS ON PAGES 36 and 37

SERVICES AND MATERIAL TO
BE PAID FOR BY OWNER

REPAIR ORDER NO. _____ DATE _____

SEE "GUARDIAN MAINTENANCE"
RECOMMENDATIONS ON PAGES 36 and 37

SERVICES AND MATERIAL TO
BE PAID FOR BY OWNER

REPAIR ORDER NO. _____ DATE _____


COUPON NO. 3

DATE _____

MILEAGE _____

SERVICING DEALER _____

DEALER REPRESENTATIVE _____

	RECOMMENDED GUARDIAN MAINTENANCE SERVICE
I hereby authorize you to perform the maintenance services recommended along with the necessary material, at your regular rate of charges, and also grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purposes of testing and/or inspection.	
CUSTOMER'S SIGNATURE _____	DATE _____
LICENSE NUMBER _____	DATE _____


COUPON NO. 4

DATE _____

MILEAGE _____

SERVICING DEALER _____

DEALER REPRESENTATIVE _____

	RECOMMENDED GUARDIAN MAINTENANCE SERVICE
I hereby authorize you to perform the maintenance services recommended along with the necessary material, at your regular rate of charges, and also grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purposes of testing and/or inspection.	
CUSTOMER'S SIGNATURE _____	DATE _____
LICENSE NUMBER _____	DATE _____

SEE "GUARDIAN MAINTENANCE"
RECOMMENDATIONS ON PAGES 36 and 37

SERVICES AND MATERIAL TO
BE PAID FOR BY OWNER

REPAIR ORDER NO. _____ DATE _____

SEE "GUARDIAN MAINTENANCE"
RECOMMENDATIONS ON PAGES 36 and 37

SERVICES AND MATERIAL TO
BE PAID FOR BY OWNER

REPAIR ORDER NO. _____ DATE _____

COUPON NO. 5

DATE _____

MILEAGE _____

SERVICING DEALER _____

DEALER REPRESENTATIVE _____



RECOMMENDED GUARDIAN
MAINTENANCE SERVICE

5

I hereby authorize you to perform the maintenance services recommended along with the necessary material, at your regular rate of charges, and also grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purposes of testing and/or inspection.

CUSTOMER'S SIGNATURE _____

LICENSE NUMBER _____

DATE _____

COUPON NO. 6

DATE _____

MILEAGE _____

SERVICING DEALER _____

DEALER REPRESENTATIVE _____



RECOMMENDED GUARDIAN
MAINTENANCE SERVICE

6

I hereby authorize you to perform the maintenance services recommended along with the necessary material, at your regular rate of charges, and also grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purposes of testing and/or inspection.

CUSTOMER'S SIGNATURE _____

LICENSE NUMBER _____

DATE _____

SEE "GUARDIAN MAINTENANCE"
RECOMMENDATIONS ON PAGES 36 and 37

SERVICES AND MATERIAL TO
BE PAID FOR BY OWNER

REPAIR ORDER NO. _____ DATE _____

SEE "GUARDIAN MAINTENANCE"
RECOMMENDATIONS ON PAGES 36 and 37

SERVICES AND MATERIAL TO
BE PAID FOR BY OWNER

REPAIR ORDER NO. _____ DATE _____

COUPON NO. 9

DATE _____

MILEAGE _____

SERVICING DEALER _____

DEALER REPRESENTATIVE _____



**RECOMMENDED GUARDIAN
MAINTENANCE SERVICE**

I hereby authorize you to perform the maintenance services recommended along with the necessary material, at your regular rate of charges, and also grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purposes of testing and/or inspection.

CUSTOMER'S SIGNATURE _____

LICENSE NUMBER _____

DATE _____

COUPON NO. 10

DATE _____

MILEAGE _____

SERVICING DEALER _____

DEALER REPRESENTATIVE _____



**RECOMMENDED GUARDIAN
MAINTENANCE SERVICE**

I hereby authorize you to perform the maintenance services recommended along with the necessary material, at your regular rate of charges, and also grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purposes of testing and/or inspection.

CUSTOMER'S SIGNATURE _____

LICENSE NUMBER _____

DATE _____

SEE "GUARDIAN MAINTENANCE"
RECOMMENDATIONS ON PAGES 36 and 37

SERVICES AND MATERIAL TO
BE PAID FOR BY OWNER

REPAIR ORDER NO. _____ DATE _____

SEE "GUARDIAN MAINTENANCE"
RECOMMENDATIONS ON PAGES 36 and 37

SERVICES AND MATERIAL TO
BE PAID FOR BY OWNER

REPAIR ORDER NO. _____ DATE _____

COUPON NO. 11

DATE _____

MILEAGE _____

SERVICING DEALER _____

DEALER REPRESENTATIVE _____

CHEVROLET GUARDIAN MAINTENANCE QUALITY SERVICE

11 **RECOMMENDED GUARDIAN MAINTENANCE SERVICE**

I hereby authorize you to perform the maintenance services recommended along with the necessary material, at your regular rate of charges, and also grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purposes of testing and/or inspection.

CUSTOMER'S SIGNATURE _____
LICENSE NUMBER _____ DATE _____

COUPON NO. 12

DATE _____

MILEAGE _____

SERVICING DEALER _____

DEALER REPRESENTATIVE _____

CHEVROLET GUARDIAN MAINTENANCE QUALITY SERVICE

12 **RECOMMENDED GUARDIAN MAINTENANCE SERVICE**

I hereby authorize you to perform the maintenance services recommended along with the necessary material, at your regular rate of charges, and also grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purposes of testing and/or inspection.

CUSTOMER'S SIGNATURE _____
LICENSE NUMBER _____ DATE _____

**SEE "GUARDIAN MAINTENANCE"
RECOMMENDATIONS ON PAGES 36 and 37**

SERVICES AND MATERIAL TO
BE PAID FOR BY OWNER

REPAIR ORDER NO. _____ DATE _____

**SEE "GUARDIAN MAINTENANCE"
RECOMMENDATIONS ON PAGES 36 and 37**

SERVICES AND MATERIAL TO
BE PAID FOR BY OWNER

REPAIR ORDER NO. _____ DATE _____

"GUARDIAN MAINTENANCE"

On the following pages are "Guardian Maintenance" Service recommendations which have been prepared to assist you in the care and maintenance of your new vehicle. In addition, Seasonal Service recommendations are listed for Spring or Fall, as well as Safe-T-Way Service recommendations.

The time or mileage intervals are intended as a guide for establishing regular maintenance and lubrication periods for your Chevrolet. Sustained heavy duty or high speed operations or operation under adverse conditions may necessitate more frequent servicing. To determine specific recommendations for conditions under which you use your car, consult your Authorized Chevrolet Dealer.

GUARDIAN MAINTENANCE RECOMMENDATIONS

- SERVICES TO BE PERFORMED EVERY 6,000 MILES ▲—SERVICE TO BE PERFORMED EVERY 6,000 MILES OR 6 MONTHS
 ■—SERVICES TO BE PERFORMED EVERY 12,000 MILES OR 6 MONTHS

SERVICE MAINTENANCE	Coupon Number												
	1	2	3	4	5	6	7	8	9	10	11	12	
*● Change Engine Oil (6000 miles or 60 days).													
*▲ Change oil filter element.													
▲ Lubricate chassis													
*● Clean and re-oil crankcase breather cap (6000 miles or 60 days).													
*● Service crankcase ventilation valve.													
● Inspect fan belt; adjust if necessary.													
● Clean and oil battery terminals and oil felt washer.													
● Check and maintain brake fluid level in master cylinder.													
● Lubricate parking brake pulley, cables and linkage.													
● Check and maintain steering gear lub. level and power steering fluid level.													
● Check and maintain transmission fluid level, lubricate shift linkage.													
● Check and maintain rear axle lubricant level.													
● Inspect and rotate tires.													
● Check air-conditioning sight glass (if vehicle is so equipped).													
*■ Clean and re-oil polyurethane air cleaner element (vehicles so equipped).													
*■ Inspect and test air cleaner paper element, re-test every 6000 miles until replaced (on vehicles so equipped)													
■ Engine tuneup—Replace fuel filter (bowl type).													
■ Rotate or turn end-for-end distributor cam lubricator (replace 24,000 miles).													

*Under Prolonged dusty driving conditions, it is recommended that these operations be performed more often.

GUARDIAN MAINTENANCE RECOMMENDATIONS (Cont.)

- # = Recommended spring service on air conditioned equipped vehicles.
 Safe-T-Way Service should be performed on the occasion of each visit to your Chevrolet Dealer.

SEASONAL AND SAFE-T-WAY SERVICE	Coupon Number												
	1	2	3	4	5	6	7	8	9	10	11	12	
SPRING OR FALL SERVICE:													
Service cooling system.													
Lubricate weatherstrips, hood mechanism, fuel filler door and body hardware.													
Inspect and open body and door drain holes.													
Inspect and road-test vehicle for possible needed repairs.													
# Clean out insects and dirt from condenser.													
# Leak-test system for refrigerant and oil leaks.													
# Check compressor belt tension.													
# Check overall performance of air conditioner.													
SAFE-T-WAY SERVICE:													
Brakes													
Lights													
Steering													
Tires													
Exhaust systems													
Glass													
Windshield wipers and washers (if so equipped)													
Rearview mirrors													
Horn													
Door locks and handles													
Seatbelts (if so equipped)													



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